



Business Charter

In the words of our team

PEOPLE & PROGRESS

Our team is passionate about creating a culture we can all be proud of, supporting recruitment, compensation and benefits, training and development, employee relations and talent management

AMY WARRIOR | HR BUSINESS PARTNER

PROMOTION

We are constantly aware of our vision and values, this makes up our core concepts and strategy that all team members are able **to communicate into the hearts and minds of our customers.**

SERGIO HERVAS | BUSINESS DEVELOPMENT MANAGER

PRINCIPLES

I feel the Sharpsmart culture is promoted and driven through all departments, and is evident through our commitment to our customers, employees and company.

REBECCA STANLEY | SENIOR TALENT ACQUISITION ADVISOR

PROCESS

As our business grows, we will perpetually review, refine and adapt our core business processes. Improvements will be made through team focus and effective use of lean methodologies, emerging technology and innovation.

DAMIEN SIMPSON | SYSTEM ADMINISTRATOR

PROFITABILITY

It is important to ensure healthy returns are being made for the company through profitability, which **ensures our customers are given a high value service to reduce their costs and identify efficiencies.**

JESSICA HART | FINANCIAL CONTROLLER

PARTNERSHIP

Quality is at the forefront of everything we do at Sharpsmart. Be that through the provision of our own services or through our chosen partner subcontracted services.

MARTHA NUTKINS | FINANCE BUSINESS PARTNER

PROTECTION

Our commitment to creating a safe and compliant working environment for all our employees is pivotal operationally and environmentally.

ROB LINKLATER | PERFORMANCE & SUSTAINABILITY LEAD